

**Corrective Action Process:
An Opportunity for
Improvement**

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Disclosures

- Ron Landmann, MD
 - Johnson & Johnson MedTech
 - UpToDate
- Ted Voloyiannis, MD
 - Virtual Incision
 - Conmed
 - Ethicon Johnson & Johnson
 - Intuitive Surgical

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Speakers

- Guidelines from Accreditation Leaders
 - Theodoros Voloyiannis, MD, FACS
 - HCA Healthcare, Gulf Coast Division, Texas: Medical Director of Oncologic Surgery.
 - US Oncology Network: Chair of Colon and Rectal Surgery.
 - Texas Oncology, Board Director: Division of Colon and Rectal Surgery
- Practical Experiences from the Programs
 - Carrie A. Antonelli, BA, CTR
 - Oncology Data & Accreditation Manager, Sarah Cannon
 - Vanessa R. Hoffmann, BS, CTR
 - Oncology Data and Accreditation Manager, Sarah Cannon

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Corrective Action Processes

<p>Ted Voloyiannis, MD</p> <ul style="list-style-type: none"> • How the Accreditors/Site Surveyors views the process • Remediation efforts • Accreditation Review Committee 	<p>Carrie A. Antonelli, BA, CTR Vanessa R. Hoffmann, BS, CTR</p> <ul style="list-style-type: none"> • Different types of programs <ul style="list-style-type: none"> • Small/Medium/Large • Academic / Private / Community • Different infrastructures • Ways to address and resolve various issues / deficiencies
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Key Takeaways

- Corrective Action
 - NAPRC wants to help all programs achieve accreditation
 - This is emblematic of improved systems/processes
 - → Improved quality of care for patients
 - This is a collegial / professional interaction and experience
 - Don't take things personally
 - Opportunities to get additional resources
- Most programs have issues requiring corrective action
 - Initial and/or subsequent accreditation cycles
- Work together with your surveyor & NAPRC
 - Come up with timely solution to help remediate deficiencies of standards

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Thank you

We welcome Audience Questions will be addressed during the Q and A period at the end of the session.

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