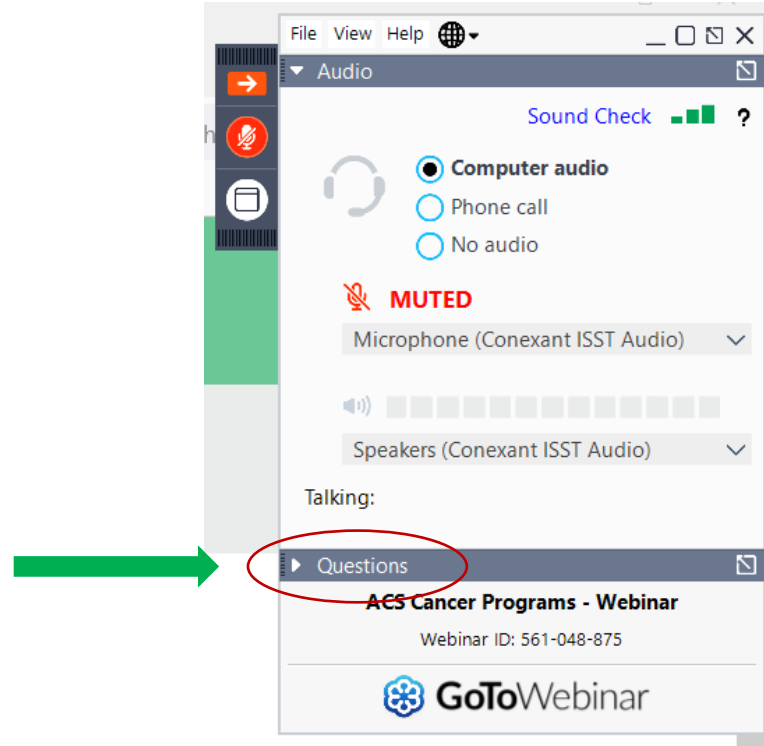




Just ASK: Scalable and Sustainable

July 21, 2022

- All participants are muted during the webinar
- Questions – including technical issues you may be experiencing – should be submitted through the question pane
- Questions will be answered as time permits; additional questions and answers will be posted on the website
- Please complete the post-webinar evaluation you will receive via email



Introducing Our Moderator



Timothy Mullett, MD, MBA, FACS
Thoracic Surgery, University of Kentucky
Markey Cancer Center, Kentucky
Chair, Commission on Cancer
Kentucky

Introducing our Panelists



Tina Inverso, BSN RN OCN
Oncology Research Nurse
Matthews Center for Cancer Care
Penn Medicine Princeton Medical Center
Plainsboro, NJ



Lisa Allison, BSN, RN, MS
Oncology Consultant - FACS
Tobacco Cessation Just ASK
CycleLife Health
Colorado



Will Souza
Quality Data and Project Coordinator
Quality Support Services / Cancer
Center
Port Angeles, WA



Karen Valentine PT
Manager - Oncology Supportive
Services
UCHealth Memorial Hospital
Cancer Center
Colorado Springs, CO 80909

Agenda

1. Welcome and opening remarks- Dr Timothy Mullett
2. Readiness for ASKing and Interventions- Eileen Reilly
3. Scaling, spreading, and sustaining
 - a. Tina Inverso- Penn Medicine
 - b. Will Souza- Olympic Health
 - c. Karen Valentine- UCHealth
4. REDCap Questionnaire- Lisa Allison
 - a. New fields
 - b. Quality improvement in this questionnaire
 - c. Metric questions requirement
5. Q and A- Dr Mullett and speakers
6. Adjourn

Just ASK Timeline



Scaling and Spreading ASKing

- Reflect on the progress you have made
- Continue moving forward
 - ASKing
 - Advising
 - Assisting



Everyone's "ASK" Journey is Different

Pre-Implementation

"I think we are ASKing but I can't get my data!"

Potential interventions include:

- Developed tracking tools or reports in EHR
- Formed a team to include IT, leadership, admin and clinical staff
- Evaluated best practices from like programs

Early Implementation

"Data shows we are asking, but not consistently."

Potential interventions include:

- Additional staff/clinician training
- Add a reminder/prompt within clinical workflow
- Improved smoking hx and current use in EHR

Mid Implementation

"We are asking and documenting frequently. What now?"

Potential interventions include:

- Identified additional organizational resources to support smoking cessation
- Identified referrals outside of organization
- Developed patient education material



Penn Medicine
Princeton Health

Just ASK

CoC Special Project 2022

Tina Inverso, BSN, RN, OCN
Oncology Research Nurse



Penn Medicine Princeton Health



Penn Medicine Princeton Medical Center (PMC) is a 355-bed non-profit, teaching hospital in Plainsboro, NJ. Serving the greater Central NJ area, PMC is one of 6 Penn Medicine hospitals.

Penn Medicine Princeton Cancer Center, located within PMC provides a full range of support for our cancer patients – from diagnosis to treatment, including infusion, radiation, support services, and rehabilitation.



The Breast Health Center is an extension of our campus located a few miles away from the hospital.



A QUALITY PROGRAM
of the AMERICAN COLLEGE
OF SURGEONS



NATIONAL ACCREDITATION PROGRAM
FOR BREAST CENTERS
ACCREDITED BREAST CENTER

A QUALITY PROGRAM
of the AMERICAN COLLEGE
OF SURGEONS



Team

Director of Breast Health Center (BHC)

Breast Health Navigator

Oncology Nurse Navigator

Director of Cancer Services

Oncology Research Nurse

Clinical Nurse Manager

Pre-admissions Surgical Nurse Manager

IT Department

Director of Community Wellness and Engagement

American Cancer Society Representative

The TEAM keeps growing!



The Focus

Primary focus is on our newly diagnosed breast cancer patients at the time of surgical intervention.

Consider the touchpoints specific to these patients, the setting, who is asking?

Surgeon H&P, Breast Health Nurse Navigator, Pre-admission Testing, Anesthesia.

The ASKING

We use EPIC and smoking status is captured and completed.

Not a HARD STOP? Should it be?

What happens after the ASK?

Nurse Navigator addresses with Survivorship Plan. Too late. We can do better.

Staff Education Intervention: Just ASK

Cancer Committee Meetings

Breast Leadership Meetings/NAPBC Meetings

Expand our Reach

Nursing Research Council/Nursing Shared Governance

(*Smoking and Cancer Care: What Health Professionals Need to Know*)

Pre-admission testing

(*Quit Smoking Before Your Operation, American College of Surgeons*)

Anesthesia

Community Wellness and Engagement

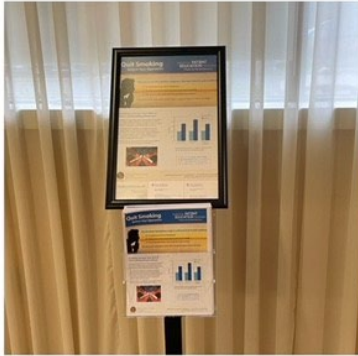
Patient Education Intervention: Just ASK



“Quit Smoking Before Your Operation”, American College of Surgeons

https://www.facs.org/media/jxbpufci/quit_smoking.pdf

Bring Community Wellness and Engagement on board. Attached to the *Quit Smoking Before Your Operation* flyer we have our flyer for our the a smoking cessation class that Community Wellness offers.



Reach out to all our patients via our television screens located in our cancer center waiting areas.

Benefits of Quitting Flyer

<https://rxforchange.ucsf.edu/download.php?file=A10+BENEFITS.pdf>

and our Community Wellness and Engagement Smoking Cessation Class.

Challenges

- Time to discuss smoking cessation with patients especially at the beginning of cancer journey
- Standardized smoking cessation plan
- Flyers to meet our patient population
- Standardized staff education
- Cost of smoking cessation program
- Follow up with patients on smoking cessation efforts.
Who, When?
- Expand our efforts to use EMR to our advantage, can we send referrals for smoking cessation?
- Expand our efforts to all newly diagnosed cancer patients



Penn Medicine
Princeton Health



The Just ASK Data Journey of a Rural Hospital

William Souza
Quality Data and Project Coordinator

Karen Valentine

Manager, Oncology Support Services
UC Health

Programs

- UCHealth-3 large regions
- 2 regions with Tobacco Treatment Specialists
- Southern Colorado
 - TTS based in the Cancer Center

Challenges

- Limited provider referrals
- Provider limited clinic time to discuss Tobacco use/cessation
- Will continue treatment with/without Tobacco Cessation
- Data Collection

Dealing with Challenges

- System initiative roll out
- C-suite, Director, Provider buy-in
- Provider education
- MA facilitating Just ASK and patient education in rooming process
- Patient facing flyers and ASCO booklets
- Additional Epic and Power BI reports

Patient Facing Education

UCHealth Memorial Hospital Central
Ambulatory Tobacco Cessation Program

You Can Quit Tobacco,
We Can Help.



Are you a current smoker?
Do you use smokeless tobacco or e-Cigs?
Have you tried to quit before without success?

Quitting nicotine helps:

- Increase treatment effectiveness.
- Reduce treatment side effects.
- Increase survival rates
- Improve quality of life.
- Facilitate healing.

To help you quit smoking, we offer:

- Cessation counseling free of cost.
- Personal support.
- Help with tobacco cessation medicine.

**To start your nicotine-free journey today,
call the Tobacco Cessation Program at 719.365.6845.**

UCHealth Memorial Hospital Central
525 Bob Peters Grove
Memorial Medical Building
Colorado Springs, CO 80909
Learn more at [uhealth.org](https://www.uhealth.org)

uhealth

- American Society of Clinical Oncology (ASCO)
- Stopping Tobacco Use After a Cancer Diagnosis

https://shop.asco.org//tobpt19_stopping-tobacco-use-after-a-cancer-diagnosis-pack-of-50-booklets/

Plan Moving Forward

- Education—Patients and Providers
- Training— Clinical Staff
- Data Collection—System and Region Specific
- PDSA—Analysis
 - How can we educate and support more individuals?
 - How do we support providers with referral ease?
- Expand Just ASK Program to all Cancer Center Clinics in UCHealth
- Goal = Just ASK and Refer

Lisa Allison, BSN, RN, MS

Oncology Consultant



2022 Tobacco Cessation Just ASK Quality Improvement Project & Clinical Study

A Guide to Using - the REDCap Questionnaire: Mid-Year Reporting Period

Mid year reporting guide

The goal of this PDSA is to increase and improve the integration of smoking assessment as a standard of care. Participation will require completion of three questionnaires to track progress during the project. This opportunity is being provided to all currently accredited Commission on Cancer (CoC) and National Accreditation Program for Breast Centers (NAPBC) programs, as well as those that have applied for CoC or NAPBC accreditation.

Please submit questions to acscancerprograms@facs.org.

[Just ASK Project and Clinical Study](#)

[Just ASK Frequently Asked Questions](#)

[Compliance Checklist](#)

[IRB Approval Letter](#)

[Intervention Change Package](#)

[Mid-Year Reporting User Guide](#)

www.facs.org/quality-programs/cancer-programs/pdsa-just-ask/

 [/ Project Overview and Deadlines](#)

PDSA: Appendix 3

All six sections listed in the PDSA have information which is required throughout the project.

Questionnaire 1:

- Facility Information
- Background
- Smoking Assessment & Smoking Cessation Practices
- Implementation Barriers
- Implementation Strategies
- Organizational Readiness & Priority
- Just ASK Reporting Metrics (Baseline)

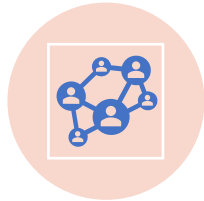
Questionnaire 2:

- Confirm Facility Information
- Mid-Year Current State
- Intervention Implementation
- JUST ASK Reporting Metrics

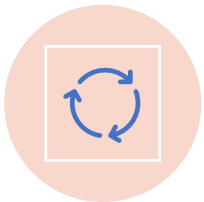
Questionnaire 3*:

- Confirm Facility Information
 - Final State
 - Intervention Implementation
 - Organizational Readiness & Priority
 - Just ASK Reporting Metrics
-

Mid-Year Reporting Period



Identify interventions
SINCE enrollment in
Just ASK.



Process & Next Steps

Indicate which intervention(s) your program has implemented SINCE your enrollment in Just ASK.

* must provide value

- Provided additional staff/clinician training
- Gained support of center/program leadership
- Added a reminder/prompt within clinical workflow
- Developed patient education materials
- Identified tobacco treatment champion(s)
- Improved smoking history and current use documentation monitoring/tracking in EHR
- Identified additional organizational resources to support smoking cessation
- Other

Select all that apply.

Describe.

Expand

Quality Improvement: Adopt, Adapt, Abandon

ADOPT

Continue implementing and/or expanding the intervention

ADAPT

Change strategy or methods associated with implementation of this intervention

ABANDON

Discard this intervention and try a new one.

(Describe primary barrier or reason for abandoning)

Mid-Year Reporting Period

During this assessment period, how many newly diagnosed patients were seen in your program?

* must provide value

During this assessment period, how many newly diagnosed patients were ASKed about smoking history and current use in your program?

If unknown, leave blank

During this assessment period, how many newly diagnosed patients reported that they were currently smoking?

If unknown, leave blank

During this assessment period, how many newly diagnosed patients were provided with smoking cessation resources, or referred to a smoking cessation specialist?

If unknown, leave blank



Reporting Metrics date range:
Jan 1-Jun 30, 2022



Number of Newly Diagnosed patients seen in your program within the date range is a **REQUIRED** field.

Questions



Upcoming Coming Conferences and Webinars

Conferences:

ACS Cancer Accreditation Programs: Continually Advancing Quality Cancer Care – **Virtual**
Available now through December 31, 2022

Webinars:

CSSP Webinar on CoC Standard 5.6 for Colon Resection
Thursday, August 25, 4:00 pm Central (Registration available soon)

CAnswer Forum LIVE – October 2022
Wednesday, October 12, 2022, at 12 PM CDT

<https://www.facs.org/quality-programs/cancer-programs/education/>

Thank you for joining the webinar today!

- Please help us improve future webinars by completing the evaluation
- Webinar posted online <https://www.facs.org/quality-programs/cancer-programs/pdsa-just-ask/>

CANCER PROGRAMS

Just ASK Quality Improvement Project & Clinical Study

Educational Webinar Series

A series of educational webinars will address many questions about the PDSA. Programs are encouraged to attend these webinars for more detailed information about the project. Attendance is not required but is strongly encouraged. Recordings and slides are available through the links below. Registration is required to listen to recorded webinars.

Previous Webinars

June 8, 2022

[Watch recording](#) | [Webinar slides](#)

April 29, 2022

[Watch recording](#) | [Webinar slides](#)

April 1, 2022

[Watch recording](#) | [Webinar slides](#)

February 16, 2022

[Watch recording](#) | [Webinar slides](#)