Welcome

On behalf of the American College of Surgeons (ACS), I would like to invite you to the 2018 ACS Quality and Safety Conference (QSC), taking place in warm and sunny Orlando, FL! The ACS QSC is at the forefront of presenting a multitude of quality and safety initiatives specifically designed for ACS Quality Program participants, surgeons, nurses, quality improvement (QI) professionals, and surgical perioperative leaders.

The conference theme, “Partnering for Improvement,” will showcase the collaborative approach to understanding the fundamentals of quality and safety as applicable across ACS Quality Programs. We are excited to further expand the conference offerings to include two additional quality program tracks with sessions related to the cancer and trauma disciplines. Attendees will now have the opportunity to experience sessions from the following ACS Quality Programs:

- ACS National Surgical Quality Improvement Program (ACS NSQIP®)
- ACS Children’s Surgery Verification Program (CSV), as well as ACS NSQIP Pediatric
- Cancer Programs, including the Commission on Cancer (CoC) and National Accreditation Program for Breast Centers (NAPBC)
- Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program (MBSAQIP)
- Trauma Quality Programs, including Pediatrics, Verification, the Trauma Quality Improvement Program (TQIP), and Performance Improvement and Patient Safety

We are offering an additional track dedicated to Optimal Resources for Surgical Quality and Safety (ORSQS). This track is based on concepts from the ORSQS manual, more commonly known as “the Red Book,” along with information on QI tools and methodology, nomenclature, and organizational design and infrastructure. Other conference sessions will highlight techniques to improve quality and safety, leadership, teamwork, and important clinical topics such as efficiency in surgical care, the opioid epidemic, and preoperative optimization.

The 2018 Keynote Speaker is Rolf Benirschke, former NFL San Diego Chargers placekicker. Rolf will share his story on surviving life-threatening ulcerative colitis and his perspective as a patient during two emergency surgeries that occurred six days apart. Rolf continues to personally connect with patients who need encouragement and advocates for research and innovation efforts within health care.

Please join us for a memorable welcome reception on Saturday evening at Pointe Orlando, conveniently located within walking distance of the hotel. The welcome reception will be in the style of a “block party,” with five different venues opening their doors to us for live entertainment, libations, and heavy hors d’oeuvres. This can’t miss event will provide an opportunity for attendees to network with colleagues and mingle with new and old friends.

Monday evening, attendees will be able to view hundreds of scientific posters and network at the Abstract Poster Reception and Networking Event. Also, back by popular demand, an on-site concierge service will be available to assist you in planning off-site events during your stay in Orlando.

I would like to thank each of you in advance for attending our conference and supporting our efforts to pave the way for improved quality and safety in surgical care. We hope you will enjoy the ACS Quality and Safety Conference and find your experience to be personally and professionally rewarding.

Clifford Y. Ko, MD, MS, MSHS, FACS, FASCRS
Director, ACS Division of Research and Optimal Patient Care
Objectives
The ACS Quality and Safety Conference strives to:

**PROVIDE** a professional forum to discuss and apply the most recent knowledge pertaining to national, international, and local quality and safety initiatives in the field of surgery.

**PRESENT** methods used to analyze data from ACS Quality Programs and demonstrate practical ways to use the data for quality improvement.

**ASSIST** hospitals and providers in managing, analyzing, and interpreting data by providing education on proven methods that will empower hospitals and centers to make a positive impact at their facilities.

**ENHANCE** the learning experience by offering breakout sessions that educate attendees on the topic areas of their choice and with consideration of their level of programmatic experience.
Rolf Benirschke's third season as a placekicker in the NFL was cut short when he collapsed on a cross-country team flight while battling ulcerative colitis. He would undergo two emergency surgeries within six days, and his life would hang in the balance for the six weeks he remained in the intensive care unit. After surviving, he made a miraculous comeback to play seven more seasons with the San Diego Chargers, becoming the first player ever to wear an ostomy bag in the NFL. He would earn numerous honors, including being named the Walter Payton NFL Man of the Year and NFL Comeback Player of the Year, playing in the Pro Bowl, and being inducted into the Chargers Hall of Fame.

Following his NFL career, Rolf became CEO of Legacy Health Strategies, a patient engagement company, and founded The Grateful Patient Project. He is now a respected leader and speaker in the health care industry and works tirelessly as a patient advocate who is active in supporting legislation that encourages research and innovation and protects patients.

Rolf enjoys working with organizations that have a heart for patients like UCSD Health, the Crohn’s & Colitis Foundation, San Diego Blood Bank, and numerous other charities. He takes time out of his busy schedule to connect personally with patients who need encouragement, especially those living with Inflammatory Bowel Disease (IBD).

He is also the founder of the Rolf Benirschke Legacy Foundation and the author of three books, including his autobiography, Alive & Kicking. Rolf has been married for 28 years to the love of his life, Mary, and they have four children, three of whom have special needs.
Conference Tracks

The scientific program, scheduled in discipline- and theme-based tracks, will focus specifically on the needs of various learner groups and ACS Quality Programs. Relevant tracks are listed and highlighted by color at the end of the session descriptions. If tracks are not listed, the sessions are applicable to all attendees.

ADU ACS NSQIP Adult

CS Children’s Surgery Verification and ACS NSQIP Pediatric

GER Geriatric

MB MBSAQIP

CAN Cancer Programs

TRA Trauma Quality Programs

RB Optimal Resources for Surgical Quality and Safety also known as the “Red Book”
CME, CNE, and Credit to Meet Regulatory Mandates

CME
Continuing Medical Education (CME) Credit will be provided for the activity. Contact acsqsconference@facs.org for more information regarding CME Credit.

CNE
This activity has been submitted to WNA CEAP for approval to award contact hours. Wisconsin Nurses Association is accredited as an approver of continuing nursing education by the American Nurses Credentialing Center’s Commission on Accreditation. Contact the ACS Clinical Support Team at clinicalsupport@acsnsqip.org for more information regarding CNE hours.

Credit to Meet Regulatory Mandates
Some state licensing boards or health agencies established specific content requirements for CME Credit. State requirements might include Patient Safety (PtS), Geriatric Medicine (GM), and Opioid/Pain Management (OPM). In an effort to help individuals meet these requirements, the American College of Surgeons (ACS) offers sessions that include these content areas, and have been identified and designated as Credit to Address Regulatory Mandates. When claiming CME Credit for these sessions, individuals can elect to include the Credit to Address Regulatory Mandates and this will be documented as part of their CME Certificate. Individuals MUST check with their state or local medical board, hospital, or organization to verify that the content does meet the specific requirements. These sessions have been identified:

Saturday
- P09: Preconference Workshop 9: QI Methodology – Patient Safety
- P10: Preconference Workshop 10: Management of the Complex Older Surgical Patient – Geriatric Medicine
- GS04: General Session 4: How to Communicate to Improve Culture – Patient Safety

Sunday
- BO07A: Breakout Session 07A: Don’t Be Confused: Understanding Delirium – Geriatric Medicine
- GS08: General Session 8: How to Fix the Opioid Crisis at Your Hospital – Opioid Addiction Care
- BO25A: Breakout Session 25A: How to Deliver Age-Friendly Surgical Care to the Older Patient – Geriatric Medicine

Monday
- BO02B: Breakout Session 02B: HPB Collaborative: Pancreatic Fistulas: Definitions, Etiology, and Prevention – Patient Safety

For more information, visit facs.org/education/cme/state-mandates.

Continuing Medical Education Credit Information

Accreditation
The American College of Surgeons is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

AMA PRA Category 1 Credits™
The American College of Surgeons designates this live activity for a maximum of 24.50 AMA PRA Category 1 Credits. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Of the AMA PRA Category 1 Credits listed above, a maximum of 6.5 hours meets the requirements for Patient Safety. *
Of the AMA PRA Category 1 Credits listed above, a maximum of 6.5 hours meets the requirements for Geriatric Medicine. *
Of the AMA PRA Category 1 Credits listed above, a maximum of 1 hour meets the requirements for Opioid Pain Management. *

*The content of this activity may meet certain mandates of regulatory bodies. Please note that ACS has not and does not verify the content for such mandates with any regulatory body. Individual physicians are responsible for verifying the content satisfies such requirements.
Conference at a Glance

Saturday, July 21

**PRECONFERENCE**
Preconference Attendee Breakfast (7:00–8:00 am)

Preconference Workshops (8:00 am–12:00 noon)

Preconference Attendee Lunch (12:00 noon–1:00 pm)

**FULL CONFERENCE**
General Session: Welcome and Introduction (1:00–1:45 pm)

General Session: Overview of Quality: The Latest of the ACS Programs (1:45–2:15 pm)

Networking Break (2:15–2:30 pm)

General Session: Our Dashboard Looks Great, Now What? (2:30–3:45 pm)

General Session: How to Communicate to Improve Culture (3:45–5:00 pm)

Welcome Reception (6:00–8:00 pm)

Sunday, July 22

**Breakfast** (7:00–8:00 am)

**General Session: Overview of Quality: The Latest of the ACS Programs** (8:00–8:45 am)

**General Session: Improving Your Emotional Intelligence through Leadership** (8:45–9:45 am)

Networking Break (9:45–10:15 am)

**Breakout Sessions** (10:15–11:30 am)

**Lunch** (11:30 am–12:30 pm)

**General Session: Keynote Speaker** (12:30–1:15 pm)

**General Session: How to Fix the Opioid Crisis at Your Hospital** (1:15–2:15 pm)

Networking Break (2:15–2:30 pm)

**Breakout Sessions** (2:30–3:45 pm)

**Break** (3:45–4:15 pm)

**Breakout Sessions** (4:15–5:30 pm)

Monday, July 23

**Breakfast** (7:00–8:00 am)

**General Session: Overview of Quality: The Latest of the ACS Programs** (8:00–8:30 am)

**General Session: Standardizing for Efficiency** (8:30–9:45 am)

Networking Break (9:45–10:15 am)

**Breakout Sessions** (10:15–11:30 am)

**Lunch** (11:30 am–1:00 pm)

**General Session: Putting the Patient First** (1:00–2:15 pm)

Networking Break (2:15–2:45 pm)

**Abstract Sessions I** (2:45–3:45 pm)

Networking Break (3:45–4:15 pm)

**Abstract Sessions II** (4:15–5:15 pm)

**Abstract Poster Reception and Networking Event** (5:30–7:30 pm)

Tuesday, July 24

**Breakfast** (7:00–8:00 am)

**Breakout Sessions** (8:00–9:30 am)

Networking Break (9:30–10:00 am)

**General Session: Principles and Pearls of Quality Improvement** (10:00–11:30 am)

**General Session: Wrap-Up** (11:30–11:45 am)
Enhanced Recovery Effecting Change and Charting a New Course in Surgical Care

Friday, July 20, 2018

The Improving Surgical Care and Recovery (ISCR) team will host an all-day event on Friday, July 20, prior to the beginning of the conference. The session will include a review of evidence-based perioperative care, enhanced recovery principles, and how implementation of an enhanced recovery program can be successfully achieved. Presentations will provide background information and highlight real-life implementation principles, best practices, and expansion examples.

Using details, examples, and workshop-style discussions to showcase enhanced recovery efforts at various levels, this event will be appropriate for those considering an enhanced recovery program, those working through their implementation, and those ready to push enhanced recovery programs into new service lines.

Attendees will participate in a face-to-face training that will provide an opportunity to hone quality improvement implementation approaches and connect with national leaders in enhanced recovery and hospitals participating in the AHRQ Safety Program for Improving Surgical Care and Recovery.

The highlights of the day include:

- Best practices in enhanced recovery implementation
- Effective strategies to engage senior leaders and front line providers in your enhanced recovery program
- Panel discussion with seasoned enhanced recovery teams and national leaders
- Virtual change management simulation where you can test different implementation strategies and get real-time feedback on your approach and the chance to debrief with implementation experts
- Networking opportunities

What are the benefits?

- Start thinking about implementation barriers before they happen
- Discuss unique challenges at your hospital with others and see how they might approach it
- Meet the national project team from Johns Hopkins Armstrong Institute for Patient Safety and Quality and the American College of Surgeons

Interested in attending?

Please e-mail ISCR@facs.org to express your interest in attending the event, and to receive additional information as it becomes available. There is no registration fee to attend; however, space is limited and confirmation of attendance will be required.

Improving Surgical Care and Recovery Program Overview

The AHRQ Safety Program for Improving Surgical Care and Recovery will support hospitals in implementing perioperative evidence-based pathways to meaningfully improve clinical outcomes, reduce hospital length-of-stay, and improve the patient experience.

Participating sites will have access to U.S. experts in perioperative quality, ready-to-use pathways, tools and education materials, the ACS data collection platform, program coaching calls, and clinical support.

The program pathways available to all enrolled hospitals, developed within framework of ARHQ’s Comprehensive Unit Based Safety Program (CUSP), will be applied across five anticipated service lines: colorectal, orthopaedic, gynecology, emergency general surgery, and bariatrics. CUSP is a proven, five-step culture-change intervention strategy to help improve patient safety.

The program is free and open to all hospitals in the U.S., Puerto Rico, and the District of Columbia.

Meet the ISCR team and learn more about how to enroll your hospital during this event!
Preconference Workshops
Saturday, July 21 | 8:00 am-12:00 noon

**Preconference Workshop 1:** How to Be an Effective Communicator

This course is back by popular demand! If you have the desire to become a more effective communicator, you should not miss this course! This preconference workshop is designed for health care professionals and focuses on presentation skills and communication strategies for leadership success. Participants will be provided with the tools to inspire audiences to really listen to their presentations. In addition, attendees will learn important takeaway points for having difficult conversations. A section on emotional intelligence will be included. Participants will have the opportunity to participate in extemporaneous short presentations and receive real-time constructive feedback.

**Preconference Workshop 2:** The Nuts and Bolts of ACS NSQIP and ACS NSQIP Adult Bootcamp

This session will be combined with P02 from 8:00 to 10:00 am and will cover both ACS NSQIP Adult and Pediatrics. The session will split into two separate sessions at 10:00 am with P02 focusing on ACS NSQIP Adult and P03 focusing on ACS NSQIP Pediatric.

This session will provide new ACS NSQIP Pediatric Surgical Clinical Reviewers (SCRs) with the tools they need to succeed in their roles. The session will also introduce the Clinical Support Team and other key resources, such as the Participant Use Data File (PUF), risk calculator, best practices guidelines, and case studies. The ACS NSQIP Statistics Team will provide an overview of the various risk-adjusted reports provided by ACS NSQIP. Finally, the session will cover data automation, and other tools that can make the SCRs job easier.

While the workshop is designed for new SCRs participating in the ACS NSQIP Adult and Pediatric options, it is open to any conference attendee who would like to increase their knowledge of ACS NSQIP Pediatrics.

This session will help prepare new ACS NSQIP Pediatric SCRs for success in their new role. The Clinical Support Team will share insights into the new sampling methodology and an overview of available targeted procedures and current pilots. Experienced SCRs will share their workflow and chart abstraction tips to get new SCRs up and running in their role. Finally, members of the Clinical Support Team will present strategies to achieve optimal 30-day follow-up and perform a live chart abstraction of a sample case study.

**Preconference Workshop 3:** The Nuts and Bolts of ACS NSQIP and ACS NSQIP Pediatric Bootcamp

This session will be combined with P03 from 8:00 to 10:00 am and will cover both ACS NSQIP Adult and Pediatrics. The session will split into two separate sessions at 10:00 am with P02 focusing on ACS NSQIP Adult and P03 focusing on ACS NSQIP Pediatric.

This session will provide new ACS NSQIP Pediatric Surgical Clinical Reviewers (SCRs) with the tools they need to succeed in their roles. The session will also introduce the Clinical Support Team and other key resources, such as the Participant Use Data File (PUF), risk calculator, best practices guidelines, and case studies. The ACS NSQIP Statistics Team will provide an overview of the various risk-adjusted reports provided by ACS NSQIP. Finally, the session will cover data automation, and other tools that can make the SCRs job easier.

While the workshop is designed for new SCRs participating in the ACS NSQIP Adult and Pediatric options, it is open to any conference attendee who would like to increase their knowledge of ACS NSQIP Pediatrics.

This session will help prepare new ACS NSQIP Pediatric SCRs for success in their new role. The Clinical Support Team will share insights into the new sampling methodology and an overview of available targeted procedures and current pilots. Experienced SCRs will share their workflow and chart abstraction tips to get new SCRs up and running in their role. Finally, members of the Clinical Support Team will present strategies to achieve optimal 30-day follow-up and perform a live chart abstraction of a sample case study.
Preconference Workshops
Saturday, July 21 | 8:00 am–12:00 noon (continued)

**P04 CS**

**Preconference Workshop 4:** Children’s Surgery Verification: How Do I Get My Hospital Verified Successfully?

The American College of Surgeons Children’s Surgery Verification (CSV) program, launched January 2017, released its verification program with the goal of ensuring that pediatric surgical patients have access to high-quality care. This program defines the resources required to achieve optimal patient outcomes for children receiving surgical care at verified health care facilities. The CSV program is administered by ACS and the ACS Children’s Surgery Verification Committee and offers institutional verification to sites that meet the prescribed standards.

The CSV program evaluates three levels of care, aligned to the standards and expected scope of practice at the pediatric hospital. Free-standing children’s hospitals, hospitals that provide surgical care to children within a large hospital, and ambulatory surgical facilities that provide surgical care to children are encouraged to go through the verification process. Inherent to the program is the establishment of performance improvement programs, including the ACS NSQIP Pediatric model for pediatric surgery and the surgical sub-specialties. This course will educate surgeons, anesthesiologists, advance practice nurses, and administrators regarding elements of site visit preparation, including administrative authority, how to create an adequate Performance Improvement and Patient Safety (PIPS) program, and the effective use of ACS NSQIP Pediatric data for performance improvement and loop closure.

**P05 MB**

**Preconference Workshop 5:** MBSAQIP: The Essential Building Blocks of Accreditation

This session will focus on the value proposition of MBSAQIP accreditation, and the benefits gained through participation in MBSAQIP. Building an accredited center is no small feat, and presents its own unique challenges and requirements. This session will examine the critical building blocks for pursuing accreditation. It will also redefine the key cornerstones that can strengthen and support existing accreditation programs by looking at the roles of the MBS Director, MBS Coordinator, and MBSCR. While addressing the specific considerations between new and reaccrediting centers, interpretation of the MBSAQIP Standards, and the “must haves” to succeed during the site visit, this session will offer insight into the MBSAQIP accreditation process for both new and existing programs.

**P06 MB**

**Preconference Workshop 6:** MBSAQIP Quality Improvement 101: An Interactive Session for Novice Quality Improvement (QI) Leaders

During this interactive session attendees will receive an overview of the MBSAQIP requirements for annual quality improvement (QI) and how to leverage and interpret data available in the MBSAQIP data registry to choose meaningful initiatives. Attendees will learn from surgeon experts about QI methodologies, interventions, prioritization, and culture in this interactive session. Attendees will receive an overview of the MBSAQIP requirements for the data registry. During the second half of this session attendees will break into small work groups led by expert QI facilitators to simulate each step of selecting and conducting a formal QI project, culminating in a brief presentation of project results and experiences. This course is essential for novice QI leaders in MBSAQIP-accredited centers and is suggested for all members of the MBSAQIP team.
Preconference Workshops
Saturday, July 21 | 8:00 am–12:00 noon (continued)

Preconference Workshop 7_1: Stop the Bleed Instructor Course (8:00–9:30 am)

This course will combine both the Bleeding Control Basic and Bleeding Control Instructor courses into one session. The purpose of the Bleeding Control course is to empower bystanders with knowledge by providing them with the tools to be initial responders in the event of any bleeding emergency. The Bleeding Control Basic course teaches participants basic life-saving interventions, including the use of a tourniquet, wound packing and the use of compression. The Bleeding Control Instructor course will provide a review of the class materials, along with tips on how to present the materials and hands-on skills portion to provide a positive learning experience. Lecture and a simulated skill practice station will be used. Attendees will be awarded a certificate of completion.

Pre-Course Assignment: You must be eligible to become a bleeding control instructor to attend this course. Attendees must be one of the following: PHTLS instructors; PHTLS providers who have successfully completed the BCon Provider course; TCCC/TECCC instructors or providers; ATCN/TNCC instructors or providers who have successfully completed the BCon Provider course; any EMR, EMT, paramedic, RN, PA, nurse practitioner, or MD who has successfully completed a BCon Provider course; any ATLS instructor or provider who has successfully completed a BCon Provider course; any NAEMT instructor for any other NAEMT continuing education course who has successfully completed a BCon Provider course.

*This course will not require a fee and will be limited to the first 30 registrants. Full meeting registration is required to attend.

Preconference Workshop 7_2: Stop the Bleed Instructor Course (10:00–11:30 am)

This course will combine both the Bleeding Control Basic and Bleeding Control Instructor courses into one session. The purpose of the Bleeding Control course is to empower bystanders with knowledge by providing them with the tools to be initial responders in the event of any bleeding emergency. The Bleeding Control Basic course teaches participants basic life-saving interventions, including the use of a tourniquet, wound packing and the use of compression. The Bleeding Control Instructor course will provide a review of the class materials, along with tips on how to present the materials and hands-on skills portion to provide a positive learning experience. Lecture and a simulated skill practice station will be used. Attendees will be awarded a certificate of completion.

Pre-Course Assignment: You must be eligible to become a bleeding control instructor to attend this course. Attendees must be one of the following: PHTLS instructors; PHTLS providers who have successfully completed the BCon Provider course; TCCC/TECCC instructors or providers; ATCN/TNCC instructors or providers who have successfully completed the BCon Provider course; any EMR, EMT, paramedic, RN, PA, nurse practitioner, or MD who has successfully completed a BCon Provider course; any ATLS instructor or provider who has successfully completed a BCon Provider course; any NAEMT instructor for any other NAEMT continuing education course who has successfully completed a BCon Provider course.

*This course will not require a fee and will be limited to the first 30 registrants. Full meeting registration is required to attend.

“I left conference well informed and refreshed... I will be able to use valuable information at our facility.”

2017 ACS Quality and Safety Conference Attendee
Preconference Workshops
Saturday, July 21 | 8:00 am–12:00 noon (continued)

**Preconference Workshop 8: The Nuts and Bolts of Beginning a Clinical Trials Program**

This session will provide fundamental knowledge on how to develop and maintain a clinical trial program. Additional information will comprise participation, enrollment, and institutional review board collaboration throughout the clinical trial. Additional presentation topics will include the review of finances, protocol development, patient communication, and elevating care.

**Preconference Workshop 9: Quality Improvement (QI) Methodology**

Using didactic lectures and case-based scenarios, participants will learn basic tools to perform quality improvement and monitor and ensure patient safety. Participants will leave with valuable skills to contribute to the success of their local QI teams. Attendees will also receive tools and resources to bring home in order to accelerate the pace of advancement of quality and safety across the nation and the internationally.

**Preconference Workshop 10: Management of the Complex Older Surgical Patient**

The unique physiology and social needs of older adults have created a critical need for safe, high-quality, patient-centered surgical care. Centered on a blended learning approach, this preconference session will include didactic and experiential learning activities facilitated by geriatric surgery experts. Geriatric syndromes and their impact on surgery compose the curricular frame, which include goals of care, care of the hospitalized older patient, transitions of care, sharing prognosis, and conceptual models of perioperative communication.
General Sessions
Saturday, July 21

**General Sessions are applicable to all tracks:**

| ADU | CS | GER | MB | CAN | TRA | RB |

**GS01** 1:00–1:45 pm

**General Session 1: Welcome and Introduction**

The conference will open with introductory remarks by Clifford Y. Ko, MD, MS, MSHS, FACS, FASCRS, Director, ACS Division of Research and Optimal Patient Care. Attendees will learn about what the expanded conference has to offer as well as the overall vision of the ACS Quality Programs.

**GS02** 1:45–2:15 pm

**General Session 2: Overview of Quality: The Latest of the ACS Programs—ACS NSQIP Adult and Cancer Programs**

This general session is for all attendees and will provide important background information and updates on each of the ACS Quality Programs highlighted in this year’s conference. The audience will gain an understanding of the experience and expertise that all the programs have to offer and hear the important “best of” lessons from each. New and exciting updates will also be presented from each program! This session will provide presentations from ACS NSQIP and Cancer Programs.

**GS03** 2:30–3:45 pm

**General Session 3: Our Dashboard Looks Great, Now What?**

Dashboards allow us to see a lot of data quickly and efficiently. However, there are many different styles of dashboards. This session will discuss what dashboards are, present various types of dashboards from leaders in the field, and explain how best to use them. The session will end with a presentation on what to do if there is no “red” on your dashboard.

**GS04** 3:45–5:00 pm

**General Session 4: How to Communicate to Improve Culture**

Communication is essential to quality and safety improvement and effective teamwork. It has been 10 years since the World Health Organization (WHO) Checklist was developed for ensuring clear communication prior to operations. This session will begin with a summary of the WHO checklist over the last 10 years as a seminal tool in patient safety, followed by unforgettable and informative presentations on teamwork, culture, and communication.

Sunday, July 22

**General Sessions are applicable to all tracks:**

| ADU | CS | GER | MB | CAN | TRA | RB |

**GS05** 8:00–8:45 am

**General Session 5: Overview of Quality: The Latest of the ACS Programs—Trauma Programs/Children’s Surgery Verification (CSV) Program/ACS NSQIP Pediatric/ACS PROs Portal**

This general session is for all attendees and will provide important background information and updates on each of the ACS Quality Programs highlighted in this year’s conference. The audience will gain an understanding of the experience and expertise that all the programs have to offer and hear the important “best of” lessons from each. New and exciting updates will also be presented from each program! This session will provide presentations from Trauma Programs, Children’s Surgery Verification program, ACS NSQIP Pediatric, and ACS PROs Portal.

**GS06** 8:45–9:45 am

**General Session 6: Improving Your Emotional Intelligence through Leadership**

Great leaders tend to have high emotional intelligence. In clinical care and quality and safety improvement, everyone plays a leadership role at some point. This session provides an in depth look at emotional intelligence in general, how emotional intelligence intersects with leadership, and how emotional intelligence is important for leadership in local and national settings.

**GS07** 12:30–1:15 pm

**General Session 7: Keynote Speaker Rolf Benirschke**

Rolf Benirschke was forced to undergo two emergency surgeries within six days. After being in the intensive care unit for six weeks, he made a comeback to play seven more seasons with the San Diego Chargers. He will share his story of perseverance and survivorship.

**GS08** 1:15–2:15 pm

**General Session 8: How to Fix the Opioid Crisis at Your Hospital**

The topic of opiates and their abuse is paramount of late. Although there seems to be increasingly more questions, this session will provide some much needed answers. Specifically, presentations will address types of pain, how to appropriately evaluate pain, setting expectations of both prescribers and patients, prescribing protocols, acute and chronic pain management, and safe opiate disposal.
General Sessions
Monday, July 23

General Sessions are applicable to all tracks:

ADU  CS  GER  MB  CAN  TRA  RB

GS09  8:00–8:30 am

General Session 9: Overview of Quality: The Latest of the ACS Programs—Coalition for Quality in Geriatric Surgery (CQGS) and MBSAQIP

This general session is for all attendees and will provide important background information and updates on each of the ACS Quality Programs highlighted in this year’s conference. The audience will gain an understanding of the experience and expertise that all the programs have to offer and hear the important “best of” lessons from each. New and exciting updates will also be presented from each program. This session will provide presentations from the Coalition for Quality in Geriatric Surgery and MBSAQIP.

GS10  8:30–9:45 am

General Session 10: Standardizing for Efficiency

One of the hallmarks of achieving quality is standardization. This session will provide insights and pearls about how to achieve standardization in the clinical setting to optimize quality and resources. The multidisciplinary standardization necessary in enhanced recovery protocols will be discussed as a prime example.

GS11  1:00–2:15 pm

General Session 11: Putting the Patient First

Listening and acting on the patient’s perspective is integral to delivering high-quality, patient-centered care. Patient reported outcomes, shared decision-making, addressing patient goals, and managing expectations are all dimensions of the patient’s voice. This session will address recent advances on these topics, and provide guidance on how to operationalize them in clinical care.

Tuesday, July 24

General Sessions are applicable to all tracks:

ADU  CS  GER  MB  CAN  TRA  RB

GS12  10:00–11:30 am

General Session 12: Principles and Pearls of Quality Improvement

Hearing from experts who have great experience in achieving quality improvement is a real treat. Regardless of clinical area, there are some core lessons that are meaningful across the spectrum of care. This session will have leaders in the field of quality improvement share their wisdom, pearls, and insights, including the many number of hurdles they faced and overcame.

GS13  11:30–11:45 am

Wrap-Up

Dr. Clifford Ko will conclude the conference by reviewing the highlights of the conference and the next steps for the ACS to achieve better quality and safety for surgical patients everywhere.

““The meeting showed a new, more specific way to communicate with the patient and family through an approach based in quality, safety, patient experience, and mutual responsibility.””

2017 ACS Quality and Safety Conference Attendee
Concurrent Breakout Sessions
Sunday, July 22 | 10:15–11:30 am

**BO01A ADU CS MB**

**Breakout Session 01:** Statistics: Common Core of Continuous Quality Improvement (CQI) Programs

This session will review statistical methods common to ACS NSQIP Adult, ACS NSQIP Pediatric, and the MBSAQIP. This will include modeling with risk adjustment and smoothing, use of adjusted percentiles as the second criterion for quality assessments, including “Exemplary,” “As Expected,” “Needs Improvement” (new to Pediatric as a criterion, replaces deciles in Adult and Bariatric), and interpretation of Semiannual and Site Summary Reports.

**BO02A MB**

**Breakout Session 02:** The Holy Grail: Strategies for Long-Term Follow-Up (LTFU) in Metabolic and Bariatric Surgery

Obesity is a chronic disease with higher levels of health risk factors, which require close follow-up to assess patients’ weight loss as well as changes in comorbidities over time. MBSAQIP-accredited centers are required to utilize all methods to engage their patients in the long-term management of these patients. This session will outline the importance of long-term follow-up (LTFU), discuss the challenges of LTFU data collection, and offer solutions, tools, and strategies for LTFU in metabolic and bariatric surgery. The use of patient reported outcomes will also be discussed.

**BO03A MB**

**Breakout Session 03:** Research in Metabolic and Bariatric Surgery

This session will examine the current state of metabolic and bariatric surgery research. Intraluminal therapies, emerging therapies, gut hormone research, and revisional/conversional procedures will be reviewed. Incorporating research in academic medicine will also be discussed.

**BO04A TRA**

**Breakout Session 04:** What Is Quality in Acute Care Surgery?

This session will provide a clear description of the importance of acute surgical conditions and the burden of disease. Attendees will gain a better understanding of how appropriate implementation of Emergency General Surgery (EGS) services in general hospitals, including structure, processes, and QI lead to better outcomes.

**BO05A CAN**

**Breakout Session 05:** NCDB PUF Files: What Are They Good for Anyway? Can We All Use It?

This session will envelope information pertinent to Breast and Rectal Cancers through use of the National Cancer Database (NCDB) and Participant User Files (PUF). Materials analyzed in the session will include: how to use data for benchmarking, comparing outcomes, identifying areas for improvement, and survival rate of various procedures.

**BO06A ADU CS MB CAN TRA RB**

**Breakout Session 06:** Organizational Design to Achieve Optimal Resources for Quality and Safety

Surgical leaders will detail the optimal resources required to support the delivery of safe and effective patient care. Through short talks and a moderated panel discussion, participants will learn about ideal staffing models, including the roles of committees and the surgical quality officer. Participants will receive a guide to conduct a needs assessment upon the return to their local hospital. Experts from multiple practice settings will be featured in order to facilitate learning across entities and engage all participants in the conference.

**BO07A ADU GER**

**Breakout Session 07:** Don’t Be Confused: Understanding Delirium

Prevention and management of delirium is essential in the care of older adults. This session will enhance assessment proficiency by providing an overview of delirium, and reviewing various tools that will facilitate the discussion of prevention and treatment options with affected patients.
CONCURRENT BREAKOUT SESSIONS

Sunday, July 22 | 2:30–3:45 pm

**BO08A ADU CS**

**Breakout Session 08:** Making Your Program Work: SCRs Setting up for Success

Experienced SCRs will share their insights in regard to how they successfully launched ACS NSQIP Adult and Pediatric within their institutions. The session will include tips and tricks on how to build a dynamic SCR team, effectively collaborate with your hospital’s coding department, and perform self-auditing. The session will also cover how to build strong relationships with the Surgeon Champion and other hospital staff. The intended audience is the SCR with less than three years of experience.

**BO09A ADU**

**Breakout Session 09:** New Statistical Developments in ACS NSQIP Adult

This session will present statistical findings relevant to ACS NSQIP Adult including: new heat maps as a drill down tool; exploration of potential bias if two major procedures are done together; comparison of differences in results coming from the Semiannual Report (SAR) versus the on-demand application; and updates to the Risk Calculator.

**BO10A CS**

**Breakout Session 10:** Using ACS NSQIP Pediatric Data to Drive Quality Improvement and Patient Safety

This session will feature topics related to ACS NSQIP Pediatric. Speakers will share their experiences in successfully utilizing their ACS NSQIP Pediatric data to improve surgical care at their own institutions. A wide variety of quality improvement projects will be covered, including patient reported outcomes, the implementation of a Testicular Workup for Ischemia and Suspected Torsion (TWIST) score tool, and targeted analysis of spinal fusion surgery length of stay. The presentations will focus on the important lessons learned for others who wish to perform similar projects at their own institutions.

**BO11A MB**

**Breakout Session 11:** Stories of Success: Leveraging the MBSAQIP as a Catalyst for Change

This session will examine the value proposition of MBSAQIP accreditation efforts and how to leverage the MBSAQIP Standards as a catalyst for positive change in participating centers. During this session, MBSAQIP surgeon surveyors will discuss the site visit process, and accredited centers will explain how they used the standards to affect positive change.

**BO12A MB**

**Breakout Session 12:** Navigating MBSAQIP Statistics

This session will review fundamental features of the MBSAQIP Semiannual Report (SAR), as well as present new statistical developments relevant to the MBSAQIP, including the use of adjusted percentiles as a new criterion for assigning performance status.

**BO13A TRA**

**Breakout Session 13:** Nuts and Bolts in Emergency General Surgery (EGS) Quality Improvement

This session will provide an in-depth review of the QI process for EGS. Attendees will enjoy presentations and discussion focused on the need for the patients’ inclusion criteria in EGS databases that support a robust QI process and the needs risk adjustment.

**BO14A CAN**

**Breakout Session 14:** How to Effectively Use a Navigation Process

This session will demonstrate how to improve the care of the cancer patient by implementing a navigation process. The presentation will focus on the following elements: how to find and train a navigator, clinical areas in which to incorporate a navigator, guidelines and processes, and best practices in hospitals.

**BO15A ADU CS GER MB CAN TRA RB**

**Breakout Session 15:** Achieving Quality and Safety in the Five Phases of Care: Preoperative Phase and Immediate Preoperative Phase

Preoperative care and health status have an important impact on surgical outcomes. Using a flipped classroom approach, this session will review the critical elements necessary to provide high quality care in the preoperative and immediate preoperative phases of care. Discussion will include the domains of care, along with the team members and responsibilities and resources necessary to achieve optimal outcomes. A mini-workshop during the session will highlight the Strong for Surgery program in its multiple forms suitable for use across a wide array of healthcare settings. Participants will leave with a guide to begin implementation of the Strong for Surgery program in their local institutions.
Concurrent Breakout Sessions
Sunday, July 22 | 4:15–5:30 pm

**BO16A ADU**

**Breakout Session 16: ACS NSQIP Adult SCR: Complex Clinical Scenarios and Variable Review**

Abstracting complex variables can be a challenge, causing confusion and frustration, and could potentially impact the integrity of ACS NSQIP data. In this session, the ACS NSQIP Clinical Team will use the results of an optional clinical scenario quiz, sent out prior to the conference, to delve into challenging variables and complex clinical scenarios specific to ACS NSQIP Adult. The interactive question and answer session will present tips on how to abstract these variables and will provide specific rationale for the correct responses.

**BO17A ADU**

**Breakout Session 17: The Five Things Surgeon Champions Should Know**

Participants will learn five essential things all Surgeon Champions should know from a well-rounded and diverse panel of ACS NSQIP Surgeon Champions. The panel will share the challenges that a new site and Surgeon Champion face and the continual learning process that makes this one of the most challenging and rewarding jobs. Pearls and pitfalls as well as successes and setbacks will be presented, with a long-term perspective of how you can have an important impact on driving quality improvement.

**BO18A CS**

**Breakout Session 18: ACS NSQIP Pediatric SCR: Complex Clinical Scenarios and Variable Review**

Abstracting complex variables can be a challenge, causing confusion and frustration, and could potentially impact the integrity of ACS NSQIP Pediatric data. In this session, the ACS NSQIP Pediatric Clinical Team will use the results of an optional clinical scenario quiz, sent out prior to the conference, to delve into challenging variables and complex clinical scenarios specific to ACS NSQIP Pediatric. The interactive question and answer session will present tips on how to abstract these variables and will provide specific rationale for the correct responses.

**BO19A CS**

**Breakout Session 19: ACS NSQIP Pediatric Surgeon Champion: A Roadmap for Success**

The Surgeon Champion role comes with multiple responsibilities to effectively leverage ACS NSQIP Pediatric at your institution. This session will be led by experienced ACS NSQIP Pediatric Surgeon Champions and will focus on several important topics such as establishing roles and expectations of the Surgeon Champion and Surgical Clinical Reviewer, how to effectively share and communicate the data, how to implement demonstrable quality improvement, and how to achieve accurate, rigorous, and efficient data collection.

**BO20A MB**

**Breakout Session 20: MBSAQIP MBSCRs: Complex Clinical Scenarios and Variable Review**

Abstracting complex variables can be a challenge and could potentially impact the integrity of MBSAQIP data. In this session, the MBSAQIP Clinical Team will use the results of an optional clinical scenario quiz, sent out prior to the conference, to delve into challenging variables and complex clinical scenarios. The interactive question and answer session will present tips on how to abstract these variables and will provide specific rationale for the correct responses.

**BO21A MB**

**Breakout Session 21: Building Successful MBSAQIP Collaboratives: Lessons Learned from Experienced Collaborative Leaders**

This session will feature speakers from the MBSAQIP national collaborative projects, Decreasing Readmission through Opportunities Provided (DROP) and Employing New Enhanced Recovery Goals to Bariatric Surgery (ENERGY), as well as seasoned ACS NSQIP collaborative leaders. The collaborative leaders will provide insights into the challenges surrounding the development of a collaborative and the necessary resources to support a successful collaborative. Additionally, MBSAQIP surgeon leaders will discuss the American Society for Metabolic and Bariatric Surgery’s (ASMBS) state chapters.
Concurrent Breakout Sessions
Sunday, July 22 | 4:15–5:30 pm (continued)

**BO22A TRA**

**Breakout Session 22: Zero Preventable Deaths and Disabilities (ZPDD): Improving Care at the System Level**

This session will provide background on the National Academy of Science, Engineering, and Medicine (NASEM) report on Achieving Zero Preventable Death and Disability from Injury, and the Trauma community’s effort to adopt report recommendations to improve quality of care. Presentations will focus on extending quality beyond the hospital as well as identifying quality across the care continuum.

**BO23A CAN**

**Breakout Session 23: ACS Operative Standards for Cancer Surgery: What You Need to Know to Improve Care for the Surgical Oncology Patient**

This session will spotlight meaningful components of the Operative Standards for improving quality of care for cancers such as: Melanoma, Lung, Gastric, Breast, and Colorectal.

**BO24A ADU CS GER MB CAN TRA RB**

**Breakout Session 24: Achieving Quality and Safety in the Five Phases of Care: Intraoperative, Postoperative, and Postdischarge Phases**

Using a flipped classroom approach, this session will review the critical elements necessary to provide high quality care in the Intraoperative, Postoperative and Postdischarge phases of care. Discussion will include the domains of care, team members and responsibilities and resources necessary to achieve optimal outcomes during each phase. Two mini workshops conducted during the session will highlight the IPASS program and the Surgical Home Patient Education Program. The IPASS program provides a systematic approach to transitions in care. The Surgical Home program is centered on patient and caregiver education on surgical care designed to improve the odds of a successful surgical outcome. Participants will leave with templates for adoption of the relevant components of each program in their local institutions.

**BO25A ADU GER**

**Breakout Session 25: How to Deliver Age-Friendly Surgical Care to the Older Patient**

One of the greatest challenges the health care system faces in our lifetime, inside and outside the operating room, is providing care to an aging population. Supported by the American College of Surgeons and the John A. Hartford Foundation, this session is presented by the Coalition for Quality in Geriatric Surgery (CQGS). Formed to help hospitals meet the increasing needs of older patients, the CQGS establishes and verifies interdisciplinary standards by developing outcomes measures pertinent to older adults, families, and caregivers. In collaboration with over 50 national stakeholder organizations, the CQGS is establishing surgical standards to improve perioperative care, and the continuum of care for patients undergoing surgery. The focus of this session is to foster quality improvement in four areas: goals of care and decision making, cognition screening and delirium, maintenance of function and mobility, and nutrition and hydration optimization.

“
I think the best thing I took from this conference was the amount of networking and camaraderie, especially in your particular area of expertise. I plan to attend next year’s conference and hope to have a completely different, but just as enjoyable, experience in Florida!
”

2017 ACS Quality and Safety Conference Attendee
Concurrent Breakout Sessions
Monday, July 23 | 10:15–11:30 am

**BO01B ADU CS**

**Breakout Session 01:** Furthering the Role of the SCR

In this interactive session, experienced SCRs will share their insights with ACS NSQIP program development, expansion, and personal growth. This session will review different SCR projects from a variety of institutions and also explore how to expand the SCR role beyond data abstraction. The intended audience is the SCR with three or more years of experience.

**BO02B ADU CAN**

**Breakout Session 02: HPB Collaborative: Pancreatic Fistulas: Definitions, Etiology, and Prevention**

Surgical site infections (SSIs) continue to account for two-thirds of morbidity following pancreatic surgery. While the rates of superficial SSI occurrences have improved since the ACS NSQIP HPB Collaborative was initiated in 2015, organ space infections (OSIs) have not decreased. Pancreatic fistulas are the underlying cause for many OSIs. Attendees will learn the new definitions as well as the causes for and strategies to prevent pancreatic fistulas and OSIs.

**BO03B CS**

**Breakout Session 03: ACS NSQIP Pediatric Statistics: Things You Need to Know**

This session will highlight recent programmatic changes and their impact on the ACS NSQIP Pediatric Semiannual Report (SAR). Changes to be discussed include the adoption of adjusted percentiles and case selection. Presentations will also encourage users to explore additional reporting features and tools to aid in quality improvement efforts.

**BO04B CS**

**Breakout Session 04: Improving Children’s Surgical Care by Implementation of Best Practices**

The American College of Surgeons Children’s Surgery Verification Program which launched January 2017, released its verification program with the goal of ensuring that pediatric surgical patients have access to high-quality care. The program has steadily grown of the past year. This session will include presentations of the best practices which resulted from initial site visits. The session will also include information on how to incorporate both the resource standards and data registry results to sustain high-quality and safe pediatric surgical care.

**BO05B MB**

**Breakout Session 05: The MBSAQIP “Triple Threat”: MBS Directors, MBS Coordinators, and MBSCRs**

This session will examine how teamwork between the three MBSAQIP roles (MBS Director, MBS Coordinator, and MBSCR) is essential to implementing successful quality improvement projects as well as leading centers in a coordinated effort. A MBSAQIP panel will share their experiences of how they collaborate to implement QI at their centers.

**BO06B TRA**

**Breakout Session 06: Structuring a Dedicated Performance Improvement Program at a Trauma Center**

An essential part of a trauma center’s outcomes and performance is Performance Improvement (PI). This session will describe the objective measures by which a trauma center’s PI program can be continuously evaluated and reviewed through the process of care, as well as the outcome.

**BO07B CAN**

**Breakout Session 07: The Science of Leadership and Becoming an Influencer**

The core of this session is planted on the Science of Leadership through elements of neuropsychology. The lecture will enhance the attendee’s ability to influence and manage key elements of CoC and NAPBC accreditation through topics such as: how to work with leadership and converse on financials and budgets; how to influence and interact with a business plan; how to work with groups in coming to a consensus; and negotiating to YES.
Concurrent Breakout Sessions
Monday, July 23 | 10:15–11:30 am (continued)

**BO08B** CAN

**Breakout Session 08:** Accreditation/Verification Makes a Difference: The Value of Accreditation

The session will divulge the value of CoC and NAPBC accreditation programs within the healthcare setting. In addition, the presentation will provide guidance on how to share beneficial information with C-Suite leadership and influence their decision to join an accreditation program.

**BO09B** ADU CS GER MB CAN TRA RB

**Breakout Session 09:** Peer Review and Case Review

Peer review of individuals and case (data) review serve to ensure that surgical patients are being provided high-quality, safe, and reliable care. This session will define and review the purpose of peer and case reviews. Instructors will use case-based scenarios to illustrate the five different types of reviews, and demonstrate how they can be implemented in health care organizations. Facilitators will provide critical feedback on mock reviews performed by participants. Participants will leave with an understanding of why peer review and case review are integral to the achievement of successful, sustainable improvement, and ideas on how implementation could occur or be integrated into routine operations within their institutions.
Concurrent Breakout Sessions
Tuesday, July 24 | 8:00–9:30 am

**BO01C  ADU  CS**

**Breakout Session 01: Navigating the New Quality Data Platform for ACS NSQIP Adult and ACS NSQIP Pediatric Participants**

The ACS Quality Data Platform serves as the registry for ACS NSQIP, ACS NSQIP Pediatric, and other ACS Quality Programs. The Quality Data Platform is being designed with the needs of participating hospitals in mind to ease data collection efforts and make reports more actionable. This session will detail the progress made thus far with the Quality Data Platform, especially in regards to ACS NSQIP and ACS NSQIP Pediatric. Presenters will also present an overview of new functionality and provide a roadmap for future platform development.

**BO02C  ADU  CS  GER  MB  CAN  TRA**

**Breakout Session 02: Assessing Surgical Site Infection Surveillance Technologies (ASSIST)**

The increasing use of consumer technologies to collect and communicate patient generated health data (PGHD) offers the opportunity to improve surgical site infection (SSI) surveillance and care coordination. Further, it may provide new insight into how SSI is understood and defined. Despite this, evidence on how to incorporate PGHD into clinical care and quality improvement work is limited. Surgical quality officers face new opportunities and challenges when applying PGHD and mobile health (mHealth) innovations to the process of surgical site infection detection and monitoring.

During this session, we will present the current state of the art postoperative post-discharge SSI surveillance, ascertained through our CDC-sponsored Health Technology Assessment (ASSIST). We will explore how the definition of SSI might expand to include new PGHD standards, including wound photography features and symptom reports. Additionally, we will address the barriers to mHealth integration into an existing HAIS surveillance program and implications for merging real-time decision support and surveillance.

**BO03C  CS**

**Breakout Session 03: Update on ACS NSQIP Pediatric Pilot Projects**

This session will highlight current ACS NSQIP Pediatric pilot projects. Discussions will include leveraging variation in practice and outcomes for identifying opportunities for quality improvement beyond the Semiannual Report (SAR). The session will also provide updates and future direction of the current pilot projects.

**BO04C  MB**

**Breakout Session 04: MBSAQIP Hot Topics for the MBSCR**

This session will cover topics relevant to MBSCRs, including 30-day and long-term patient follow-up, reoperative procedures, and case inclusion criteria. In addition, there will be a panel discussion from MBSCRs in the field on “how to” abstract metabolic and bariatric surgery data. Led by the MBSAQIP Clinical Support Team and practicing MBSCRs, this session will offer didactic training as well as networking and question/answer opportunities for MBSCRs.

**BO05C  TRA**

**Breakout Session 05: The ACS Trauma Center Verification Program: Building Performance Improvement into Standards**

The ACS Committee on Trauma (COT) has worked to integrate the Performance Improvement and Patient Safety Program (PIPS) with the Verification Review and Consultation (VRC) program and the ACS Trauma Quality Improvement Program (ACS TQIP). With this integrated approach to quality improvement for trauma care, the ACS COT brings together the extensive experience, rigorous standards, and innovation of trauma professionals to create a program that helps trauma centers continuously develop, learn, and share best practices centered around the goal of improved care for the injured patient. Participation in the integrated Trauma Quality Program shows that a hospital is fully committed to improving their quality of care through examining their structure, process, and outcomes.

**BO06C  CAN**

**Breakout Session 06: The Components of an Effective Cancer Quality Study**

This session will outline important components and steps necessary to build an effective quality study.

**BO07C  ADU  CS  GER  MB  CAN  TRA  RB**

**Breakout Session 07: High-Yield Quality Improvement (QI) Methodology**

A brief review of the improvement cycle and patient safety frameworks will be performed. This mini-workshop will provide participants with a whirlwind tour of the QI process. Tools and resources necessary for the performance of QI activities and for the teaching of these techniques will be provided for participants. Using a single small case, the participants will leave with an understanding of the components of a complete QI cycle and the value of iterative change.
Concurrent Abstract Sessions | Monday, July 23

Work, research, and quality improvement efforts will be presented in abstract sessions organized into specific topic areas. All sessions will be presented in the “quick shot” format.

**Sessions 1-10**

2:45–3:45 pm

Applicable to all tracks:

<table>
<thead>
<tr>
<th>AB01</th>
<th>Abstract Session 1: Pediatrics I</th>
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<tr>
<td>AB02</td>
<td>Abstract Session 2: Pediatrics II</td>
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<td>AB03</td>
<td>Abstract Session 3: Trauma I</td>
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<td>AB04</td>
<td>Abstract Session 4: Trauma II</td>
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<td>AB05</td>
<td>Abstract Session 5: Bariatrics I</td>
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<td>AB06</td>
<td>Abstract Session 6: Quality Improvement (QI) Potpourri I</td>
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<td>AB07</td>
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<td>AB08</td>
<td>Abstract Session 8: Enhanced Recovery After Surgery (ERAS) I</td>
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<td>AB09</td>
<td>Abstract Session 9: Cancer</td>
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<td>AB10</td>
<td>Abstract Session 10: Surgical Site Infection (SSI)</td>
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**Sessions 11-20**

4:15–5:15pm

Applicable to all tracks:

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<th>AB11</th>
<th>Abstract Session 11: Pediatrics III</th>
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<td>AB14</td>
<td>Abstract Session 14: Bariatrics II</td>
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<td>Abstract Session 17: Enhanced Recovery After Surgery (ERAS) II</td>
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<td>Abstract Session 18: Geriatrics</td>
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<td>AB19</td>
<td>Abstract Session 19: Venous Thromboembolism (VTE)/Pneumonia</td>
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<td>AB20</td>
<td>Abstract Session 20: Quality In-Training Initiative (QITI)/Education/Training</td>
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Receptions and Social Activities

Welcome Reception
Saturday, July 21 | 6:00–8:00 pm
Pointe Orlando

ACS invites conference attendees to relax, interact, and enjoy food, libations, and entertainment at a private block party experience. Steps away from the Hyatt Regency Orlando there is a whole world of culinary and entertainment delights at Pointe Orlando. This year’s reception offers an eclectic mix of venues that will showcase their signature cuisine and hospitality. From traditional Greek food at Taverna Opa, to Mexican favorites at Adobe Gila, and southern soul food at B.B. King’s and Lafayette’s, our culinary journey will take you around the globe just by walking around the block.

Attendees will not need to travel far to partake in the festivities, as the Pointe Orlando is a quick eight-minute walk from the Hyatt Regency’s main lobby.

Feel free to change into casual attire, but remember to wear your name badge. Attendee name badge and registration event ticket are required for entry.

Spouses/guests are welcome to attend for an additional $125. Guests must be 21 years old and over to attend, and must purchase an event ticket. Guest registration event ticket is required for entry.

Abstract Poster and Networking Reception
Monday, July 23 | 5:30–7:30 pm
Hyatt Regency Orlando

The Abstract Poster Reception is a dedicated period during the conference where attendees are offered uninterrupted time for viewing this year’s abstract posters, meeting the primary authors, and asking questions about their work. Approximately 300 scientific posters will be available for viewing. Attendees will be encouraged to vote for the best poster, and by voting they will be automatically entered into a raffle. The primary author of the poster who receives the most votes and the raffle winner will be announced during the final general session Tuesday morning, July 24.

All conference attendees will be invited to not only review the posters, but also mingle with colleagues and peers. Libations and light hors d’oeuvres will be available during the two-hour event.

Full abstracts, authors, and poster categories will be listed in the conference mobile app for additional reference.
Concierge Services

Orlando Theme Parks, Attractions, and Shows

The ACS Quality and Safety Conference has partnered with Expedia Local Expert (LX) to assist our attendees with booking their reservations and tickets for theme parks, shows, and a variety of other Orlando activities and attractions.

Some top must-dos in Orlando that LX can help you book include:

• Walt Disney World tickets
• SeaWorld Orlando tickets
• Universal Orlando tickets
• Dinner shows
• Advance tickets to attractions and shows such as water parks, the Orlando Eye, Mango’s Tropical Café, the Skeletons Museum of Osteology, Gatorland, and more!
• Day tours, including Kennedy Space Center, airboat rides, swimming in natural springs, and more!

For further information, please visit expedia.com/Activities. For direct assistance, recommendations, and to book in advance, attendees can e-mail the LX concierge at hyorl@expedia.com. A dedicated LX concierge will also be on-site near the ACS Quality and Safety Conference registration desk to assist attendees with recommendations and bookings.

Orlando Restaurant Reservations

For restaurant recommendations and reservations, ACS Quality and Safety Conference attendees can contact the LX concierge in advance by e-mailing hyorl@expedia.com. A dedicated LX concierge will also be on-site near the ACS Quality and Safety Conference registration desk to assist attendees with recommendations and reservations.

Transportation Options

Shuttle services are available to all major parks: Walt Disney World for $10 per person round trip, Universal for $18 per person round trip, and SeaWorld for no charge (pricing and availability are subject to change). Please contact or see a LX concierge for times, current rates, and to book reservations (reserve three hours prior).

ACS Quality and Safety Conference Dedicated Concierge Hours

<table>
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<th>Date</th>
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<tbody>
<tr>
<td>Friday, July 20</td>
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<tr>
<td>Saturday, July 21</td>
<td>6:30 am–5:30 pm</td>
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<td>Sunday, July 22</td>
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<tr>
<td>Monday, July 23</td>
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Concierge services are also available in the Hyatt Regency Orlando lobby during the days and hours a dedicated LX concierge is not available to attendees. The lobby concierge hours are from 7:00 am to 11:00 pm daily.

Dedicated concierge hours are subject to change.
Registration Information

Registration Fees

As space is limited, conference registration will be on a first-come, first-served basis.

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<tr>
<th></th>
<th>Early Bird Through 5/31</th>
<th>Late 6/1-7/20</th>
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*Residents and Medical Students are required to provide a valid verification letter from their program director before their registration is confirmed. Verification letters should be provided at the time of registration. Please follow the directions provided when registering online.

The guest fee is only for those guests who want to attend the Welcome Reception.

There is an additional charge for each of the Saturday morning Preconference Workshops.

Attendees are not officially registered for the conference until registration and payment have been received.

Please register online:

facs.org/quality-programs/quality-safety-conference

Cancellation Policy

All conference participants must notify ACS Registration Services via e-mail at registration@facs.org to cancel their registration. Cancellations must be received by Monday, June 25, 2018, and will be assessed a $50 cancellation fee. Attendees who cancel after June 25 will forfeit all registration fees.

Special Assistance

If, due to a disability, you will require any special accommodations while in attendance at this meeting, or you have any special restrictions, please let us know by contacting Karla Stuecker, Senior Meeting Planner, at 312-202-5353 or kstuecker@facs.org.
Hotel Accommodations

Hyatt Regency Orlando
9801 International Drive
Orlando, FL 32819
Hotel's Direct Phone: 407-284-1234

Hyatt Regency Orlando is an iconic hotel in the heart of everything Orlando has to offer—theme parks, shopping, dining, and nightlife. The hotel has something for everyone, including two sparkling pools, a full-service spa and salon, StayFit Gym, tennis courts, bicycle rentals, and seven restaurants and bars. All guest rooms at the Hyatt Regency feature the Hyatt Grand Bed and a spacious workspace, as well as other modern amenities, including complimentary Wi-Fi, 42” flat-panel LCD TV, mini-refrigerator, in-room Starbucks coffee, and two bottled waters per day.

Self-parking is available for $15 per day, and valet parking is available for $35 per day. Both allow in/out privileges to overnight hotel guests. Attendees not staying at the hotel will not be given in/out privileges and will be required to pay each time. Daily guests must pick up a voucher from Registration each day in order to receive the discounted $15 rate.

Group Rate: $209 single/double plus tax, surcharge, and resort fee

Booking Your Room

A block of rooms has been reserved at the Hyatt Regency Orlando at the special group rate of $209 single/double plus tax and surcharge (currently 12.5% tax and 1% surcharge), plus a $10/room/night resort fee for standard rooms. The resort fee covers several amenities, which include fitness center access (fitness classes, pool activities, and bike rental), a 10% discount off spa treatments and merchandise, I-Ride trolley tickets, and more.

Reservations can be made by calling Hyatt Hotels & Resorts at 888-421-1442 or by visiting: https://aws.passkey.com/go/ACS18

Hotel check-in is at 3:00 pm local time. Every effort will be made to accommodate guests arriving before the check-in time; however, the rooms may not be immediately available. Check-out is 11:00 am local time.

Room Block Requests

Hospitals/collaboratives that require the use of 10 or more sleeping rooms on peak nights must contact the ACS Convention and Meetings Office to make arrangements. Any groups trying to make such arrangements with the Hyatt Regency Orlando directly will be referred back to the ACS Convention and Meetings Office. Please contact Deidra Eberle, ACS Senior Meetings Coordinator, at 312-202-5240 or debeerle@facs.org.

Reservation Deadline:

The cut-off date to receive the special group rate is Thursday, June 21, 2018. Reservations received after this date, or after the room block fills, will be based on space and rate availability.

Cancellation

Reservation cancellations must be received by the hotel at least 72 hours prior to the scheduled arrival date in order to avoid a cancellation fee of one night’s room and tax.

Early Departure Fee

Checking out prior to the scheduled check-out date (after checking in) will incur an early departure fee equal to one night’s room and tax. To avoid this fee, please advise the hotel at or prior to check-in of any changes to your departure plans.

Please note that a credit card is required at the time of booking to guarantee the reservation. Your credit card will only be charged in the event of a late cancellation or no show.

Government Rated Rooms

A limited number of government rated rooms have been contracted at the Hyatt Regency Orlando. To qualify for government per diem rates, guests must present a valid form of identification at check-in that consists of:

For U.S. Federal Government Per Diem Rates:

- Personnel badge or ID card issued to U.S. Federal Government civilian employees
- Official government/military travel orders/proof of official duty status (some hotels may require travel orders in addition to another form of ID)
- U.S. Military ID card issued to U.S. Military Personnel on Official Travel
- Common Access Card (CAC) issued to U.S. Federal Government civilian employees and U.S. Military Personnel on Official Travel (excludes CAC cards issued to contractors and retired military)
- U.S. Federal Government issued Visa, MasterCard or American Express Card (for example, SmartPay Credit Card)
- Federally Funded Research and Development Center (FFRDC) identification card
- Native American Tribal Government ID card
- Canadian government or active-duty military issued ID or credit card

For State and Local Government Per Diem Rates:

- State or local government issued personnel badge or ID card
- Official Travel orders on original state or local government letterhead

If you cannot provide one of these forms of identification, the Hyatt Regency Orlando will provide you with the standard Group Rate per night ($209 plus all applicable taxes and fees) at the time of check-in.
Transportation

Airline

ACS has arranged special meeting discounts on United Airlines. These special discounts are available by booking with United directly, through a travel agent, or online.

**United Airlines**
800-426-1122
7:00 am–9:00 pm CST; Monday–Friday
8:00 am–5:00 pm CST; Saturday–Sunday
ACS Z Code: ZE68
Agreement Code: 838205

Purchase your ticket online at [united.com](http://united.com) and receive a discount off the lowest applicable fares. When booking online, please enter ZE68838205 to receive your discount. Area/Zone fares based on geographic location are also available with no Saturday night stay required.

Car Rental

Avis is designated as the official car rental company for the 2018 ACS Quality and Safety Conference. Special meeting rates and discounts are available on a wide selection of GM and other fine cars. To receive these special rates, be sure to mention your Avis Worldwide Discount (AWD) number when you call.

**Avis Reservations**
800-331-1600
[Book Online](http://www.avis.com)
AWD Number: B169699

Airport Shuttle

SuperShuttle is designated as the official airport shuttle company for the 2018 ACS Quality and Safety Conference. Special discounts are available on round-trip reservations made online. To receive these special discounts, be sure to utilize the online reservation link below.

**SuperShuttle**
[Book Online](http://www.supershuttle.com)
Discount Code: FACS1