Survivorship Care Plan Delivery and the Survivorship Data Coordinator Role
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I have no proprietary, financial or other personal interest pertaining to this presentation to disclose.

Learning Objectives
• Explain barriers in implementing a survivorship care plan (SCP) delivery process
• Identify elements of the cancer survivorship care plan and care
• Describe national standards that drive survivorship care
Background

- As the National Accreditation Program for Breast Centers (NAPBC) and Commission on Cancer (CoC) created survivorship standards, health care systems were challenged to meet them with their existing staff.
- The standards allowed for gradual implementation but it needed to be fully employed by year 2 in our Breast Cancer Program.

CoC and NAPBC Standards

CoC: Standard 3.3
- 2015: Implement a process to provide SCPs to 10% of eligible patients
- 2016: Provide SCPs to 25% of eligible patients
- 2017: Provide SCPs to 50% of eligible patients
- 2018 and forward: Provide SCPs to 75% of eligible patients

NAPBC: Standard 2.20
- April-December 2015: Provide SCPs to 50% of eligible patients
- 2016 and beyond: Provide SCPs to 100% of eligible patients

SCP Components

- Cancer Treatment Summary
  - Contact information for providers and centers
  - Diagnosis/staging information. Genetic testing if indicated
  - Information on surgery, radiation therapy, systemic therapy, including dates and ongoing side effects
- Follow-up Care Plan
  - Surveillance plan
  - General health promotion and cancer screening
  - Interventions and resources to manage side effects
Challenges

- Electronic Health Record (EHR) difficulties
  - Auto-population of plan
  - Identifying eligible patients (case finding)
  - Reporting
- Providers and staff with demanding workloads
- Change is hard (integrating new processes)
- Coordination of timely survivorship visits
- Defining denominator to calculate target goal

Vision and First Steps

- Strong organizational commitment
- Committee formed
  - Included Cancer Center leaders, providers, nurses, cancer registry staff and EPIC team
  - Made decisions on how additional trained staff could operationalize process
  - Decided clinic nurses were ideal staff to deliver
  - Disease-specific SCP templates created

We Had Resources in Place

- Multi-disciplinary breast program delivering care in one clinic
- Comprehensive support services located within Clinical Cancer Center:
  The Jeffrey C. Siegel Quality of Life Center
Art Therapy, Child Life, Financial Counselors and Navigators, Genetic Counselors, Dietitians, Palliative and Psycho-Onco Services, Social Workers, Rehab services, Chaplains, Smoking Cessation Clinic,
Small Stones Wellness Center
April 2015 Piloted New Role

- Survivorship Data Coordinator (SDC) role piloted using breast cancer technician in the Breast Care Center
- RN Coordinator
  - Collaborated with EHR team and providers to develop SCP templates
  - Serves as a clinical resource

Methods

The Survivorship Data Coordinator developed a process to:
- Case find and track eligible patients
- Communicate to providers alerting them to populate sections of the SCP
- Coordinate the patients’ survivorship appointment
- Track and report results

Results

April-December 2015 Pilot
- 304 breast cancer patients eligible for an SCP
- 150 SCPs delivered to eligible breast patients
- SCPs were given within the defined timeframe
- Data demonstrated real-time denominator
- SCP activity was easily reported as SDC had all data tracked and organized on spreadsheet
**Results**

The Breast Care Center and F&MCW Cancer Center met NAPBC and CoC 2015 survivorship standards:

- **NAPBC Standard 2.20**
  Delivered SCPs to 49% of eligible breast cancer patients

- **CoC Standard 3.3**
  Delivered SCPs to 14% of eligible breast and gynecologic cancer patients

**Results**

Froedtert & MCW Clinical Cancer Center received recognitions:

- **2015 CoC Accreditation Award**
- **Three-Year with Commendation (2/2016)**
- **Outstanding Achievement Award (9/2016)**

**What Was Next in 2016?**

- Formalized and expanded the role of the Survivorship Data Coordinator (3 full-time FTEs)
- Implementation to other disease sites and community sites across the F&MCW Cancer Network
- **2016 NAPBC Standard 2.20 Survivorship Care:** Delivered SCPs to 100% of eligible breast cancer patients
- **2016 CoC Standard 3.3 Survivorship Care Plan:** Delivered SCPs to 25% of eligible cancer patients
Future Steps in 2017 and Beyond

- Survivorship Data Coordinator continued populating the SCP by chart abstraction
- Increased communication to staff delivering SCPs
- Added more disease-specific cancer patients: prostate, sarcoma, CRC, H&N & malignant heme
- Continue to work with leadership to develop consistent processes

Thank You For Your Attention

- Questions?

References