The Value of a Regional Medical Operations Center (RMOC)

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MEDCOM (Day to Day Operations)

Agreement to always accept trauma transfers between & among:
  • University Hospital
  • Brooke Army Medical Center (BAMC)
  • Wilford Hall Medical Center (WHMC)

”No trauma patient will ever be stranded again”
Cooperation + Competition = “Coopetition”
MEDCOM and MCI Incidents

- Real-time bed status at Trauma Centers and other Emerg Depts
- Patient Navigation and Tracking for EMS and Air Medical
- Activation of Regional Mutual Aid
Regional Medical Operations Center – San Antonio (RMOC-SA)

• “EOC” for Medical issues (ESF-8), for EOC/DDC

• Fosters rapid consensus development among health professionals

• Allows needs and capabilities to be matched and addressed quickly
Regional Medical Operations Center – San Antonio (RMOC-SA)

• Responsible for:
  • Coordination of patient distribution (including co-horting)
  • EMS disaster response/coordination
  • Workforce/Equipment sharing
  • Evaluation of capacity/capability
  • Contribute to development of medical portion of media releases
  • Informs EOC of status changes and needs of healthcare/public health response
RMOC-SA Participants

Regional Medical Operations Center
– San Antonio
(RMOC-SA)
RMOC Implementation Leads to Improved:

- Coordination between agencies and stakeholder
- Communication between agencies and facilities
- Distribution of resources
- Understanding of local need
- Information sharing
- Patient tracking
Regional Medical Operations Center – Katrina/Rita response

• Hospitals and Shelters
  • Patients (108 planes/36 hrs, 98 FEMA, 10 NDMS)
    • Acute hospitalized patients -- 535 patients
    • Special needs patients/evacuees -- 1,500 patients
    • Non-medical evacuees -- 25,000

• Equitable and efficient distribution to hospitals
Questions?

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