ACS Geriatric Surgery Verification Program GSV (Age-Friendly) Site Visit Agenda Overview



The verification site visit process aims to confirm a hospital's adherence with the GSV standards. Site Reviewers conduct a focused evaluation of a hospital by assessing their processes and protocols, and engaging with team members to fully understand their workflows. During the site visit, a designated hospital staff member must be available to address any inquiries. Reviewers may also request additional information and documentation beyond the initially requested documents if further evidence of compliance with the standards is needed.

Note: This document should be used in conjunction with the Site Visit Materials which are posted in the ACS Quality Portal (QPort) and other documents provided by your assigned GSV Coordinator.

Agenda Overview (3-hour Virtual Visit)

Welcome [Introductions and Overview Presentation] | 15 minutes

Required Participants:

- Age-Friendly Surgery Director
- Hospital or Administrative Leadership
- Interprofessional Committee Member(s)
- Additional staff identified by hospital

Process, Protocol and Policy Review | 75 minutes

Required Participants:

Age-Friendly Surgery Director

Optional Participants:

- Interprofessional Committee Member(s)
- Additional staff identified by hospital

One-on-One Interviews | 60 minutes

Required Participants:

- Age-Friendly Surgery Director
- At least one of the following Hospital/Administrative Leadership Representatives:
 - o Chief Quality Officer
 - Medical Staff Director
 - Department of Surgery Chair
 - C-Suite Representative
- Clinical Nursing Leadership

Optional Participants:

- Interprofessional Committee Member(s)
- Geriatrician/Geriatric Expert
- Additional staff identified by hospital

Closed Site Reviewer Preparation | 15 minutes

Required Participants:

ACS Reviewer Team

Exit Interview | 15 minutes

Required Participants:

- Age-Friendly Surgery Director
- Hospital or Administrative Leadership
- Interprofessional Committee Member(s)
- Additional staff identified by hospital