



RESOURCE GUIDE

Retrieving Your Username and Password for the TQP Account Center

Purpose

The purpose of this guideline is to outline the process of retrieving your username and password for your American College of Surgeons account.

Process

1. From the Trauma Quality Programs Participant Hub, click “Account Center.” If you are a new user at an existing facility, please contact the Primary Contact for your facility (most often the Trauma Program Manager) to request that you be added to your facility's contact list.

The screenshot shows the American College of Surgeons website. At the top, there is a navigation bar with links for Jobs, Events, Find a Surgeon, Patients and Family, Contact, My Profile, Shop/Donate, and a shopping cart icon. Below this is the American College of Surgeons logo and tagline: "Inspiring Quality: Highest Standards, Better Outcomes". A search bar is located on the right side of the header. A dark blue navigation bar contains links for Member Services, Quality Programs, Education, Advocacy, Publications, and About ACS. The main content area is titled "TQP Participant Hub" and includes a welcome message and instructions for new and existing users. A list of links under "Join a Program" includes "Account Center", which is highlighted with a yellow box. Other links include "Eligibility", "Getting started", "Manage site information", "Manage contact information", "Request a site visit", and "Access educational materials". Below this is a "Data Center" section with links for "Submit data", "Download reports", and "Access interactive reports". At the bottom of the page, there are social media sharing options for Like, Tweet, Share, Email, and Print.

2. On the ACS Single Sign On page, click “Forgot username or password?”

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Already have an account?

Please enter your username and password below.

Username:

Password:

Remember Me

Log in to your account

Forgot your username or password?

Please note, if you are a current or former member of The American College of Surgeons, you already have an account with us. (If you are not a member, but have previously conducted business with the ACS, you also have an account). Please Use the Forgot your username or password link to recover your credentials. You may also contact us at 800-621-4111 or ms@facs.org to obtain your login credentials. It is critical, if you are a member, to login with your existing account in order to obtain member pricing discounts and to have CME properly credited where applicable.

New user? Create your account here

Create your user account here. We will need your name, address, and e-mail address. You will be able to create your username, password, and security questions.

Click here if you are a new user

3. Enter your email address associated with your account, and click “Submit.”

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Forgot your User Name or Password?

To retrieve your user name and reset your password please enter your full email address in the box below. If it matches the email address we have on file, you will receive an email with your username and a URL with instructions on how to reset your password. If you have forgotten the email associated with this account, please contact ms@facs.org or 1-800-621-4111.

User Email Address:

Submit

4. An email will be sent to the email address associated with your account, which will contain a link to reset your password.



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Forgot your User Name or Password?

To retrieve your user name and reset your password please enter your full email address in the box below. If it matches the email address we have on file, you will receive an email with your username and a URL with instructions on how to reset your password. If you have forgotten the email associated with this account, please contact ms@facs.org or 1-800-621-4111.

An email has been sent to cdooms@facs.org. Please click on the link to reset your password.

User Email Address:

Submit