Implementation Guide for Rapid Integration of an Outpatient Telemedicine Program during the COVID-19 Pandemic

- Provider and staff training
- Existing EMR infrastructure
- Patient education
- Hardware (cellular smartphones, telephones, desktop and laptop computers, tablets, etc.)
- Coding and billing integration
- Institutional IT support
- Audiovisual platforms (MyChart, Doximity, Zoom, FaceTime, Skype, Google Duo, etc.)
- Patient and caregiver participation

Smith et al., J Am Coll Surg 2020
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