

**What if I need help with my subscription order?**

For questions regarding your subscription order, please contact Stephanie Hermes at ACS Headquarters during normal business hours, M-F, at [shermes@facs.org](mailto:shermes@facs.org) or 312-202-5171.

**What happens if we have to add or drop a resident?**

Changes occur during an academic year, especially in the beginning. If you need to make a change after the enrollment has been processed, please contact Stephanie Hermes at ACS Headquarters during normal business hours, M-F, at [shermes@facs.org](mailto:shermes@facs.org) or 312-202-5171.

**Can an individual resident (or other individual) subscribe to ACS FSC?**

At this time subscriptions are offered only to training programs; surgeons (or other healthcare professionals) cannot subscribe individually.

**What if my residents or I need help accessing ACS FSC?**

Administrators needing assistance with resident questions, logging in, or using the site should please contact Stephanie Hermes at ACS Headquarters during normal business hours, M-F, at [shermes@facs.org](mailto:shermes@facs.org) or 312-202-5171.

**What happens if a resident forgets his username or password?**

The program administrator will manage the program's roster of usernames and passwords. Residents are highly encouraged to change their passwords upon their first login. If a resident forgets their password they can contact Stephanie Hermes at ACS Headquarters during normal business hours, M-F, at [shermes@facs.org](mailto:shermes@facs.org) or 312-202-5171 to reset the password.

**How do I access the curriculum once I've subscribed?**

Each year, program administrators are given a complimentary subscription to the curriculum to monitor residents' progress. A new administrative password and username may be assigned each year that corresponds to that year's group of residents.

**What does a subscription to ACS FSC include?**

A subscription entitles a program to unlimited access to ACS FSC for the curriculum year ending on March 31 of the next year for each of their subscribed PGY-1 residents. Additionally, programs are provided a complimentary administrative subscription. Users can access all 109 scenarios, 19 self-assessments and references, including textbook chapters from Sabiston Textbook of Surgery, charts, graphs, tables and radiologic images that are embedded within the scenarios. These references are also available separately for review as a learning tool.